**Balu**

**Email:** [balachandra.talari@gmail.com](mailto:balachandra.talari@gmail.com)

**Contact:- 91+ 7795847529**

**Career Objective**

Seeking for a challenging position as system administrator that may fully utilize my potentials based on my formal education and experience. Position should have an opportunity for career development and exploring growth opportunities in IT Industry*.*

**Professional strengths:**

* 5.5 years of overall IT experience Currently Working with **Hexaware Technologies**  as Citrix System Administrator.
* Citrix XenDesktop 7.x support/troubleshooting /administration and implementations for enterprise environments that may include complex printing and application access scenarios.
* Hyper-V /troubleshooting /administration in relationship to be able support VM-s be it XenApp and/or XenDesktop ones.
* Integrate Citrix virtualization solution technologies together while ensuring that:

Applications or content published on XenApp or XenDesktop are enabled for use in accordance with an environment’s security policies and are accessible through a number of access scenarios, including multiple Web Interface sites

 Policies create, administrate and applied Access granted to users in accordance with policies from internal and external locations

* Create and update user guides and operation documents Knowledge of ITIL/ITSM
* Work on creating Service Improvement Plans along with Delivery and Transformation Team.
* Director and Web interface

**Technical Skill Set**

* Primary Profile: Xenapp 5.0/6.5/ Xendesktop 7.1/7.6, xenapp&xendesktop 7.6/7.15, Hyper-V, PVS.
* OS platform: Windows server 2003/2008/2012
* Ticketing Tools: BMC remedy, HPSC, Service-now.
* Monitoring Tools: Control Up, Solar Winds.
* ITIL Process

**Educational Qualification**

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Master of computer applications from Sri krishnadevaraya University.

**Certifications :**

Managing Citrix XenDesktop 7.6 Solutions(1Y0-201).

**Work Experience:**

|  |  |  |
| --- | --- | --- |
| **Organization** | **Valid** | **Projects** |
| **Softtek India Pvt Ltd** | **29-jan-2015 to 17-may-2018** | **Anheuser-Busch Inbev (ABI)** |
| **Hexaware Techonologies** | **23-may-2018 to 12-july-2019** | **Cushman&Wakefiels (C&W)** |
| **Ness Technologies** | **27-Jan-2014 to 27-Jan-2015** | **Insurance Account** |

* Performing Daily checks and weekly checks in all the Citrix servers in the farm/Site.
* Implementation, troubleshooting and administrating Citrix XenApp7.6/7.15 as per the business requirement.
* Administrating using Citrix Studio and Desktop Director.
* Having experience on managing the Machine Catalog and Delivery group using Citrix studio.
* Configuration of **Citrix policies** in the Farm/sites.
* Troubleshooting knowledge on Citrix profile related issues.
* Troubleshooting knowledge on print related issues.
* Managing Storefront servers.
* Publishing new application/desktop for users through a service request.
* Solving Citrix user related, application related, Server related issues on daily basis.
* Managing Citrix Sites related issues, implementing new changes and making improvements.
* Coordinate with Application support team for application related issues.
* Perform Schedule changes.
* Generating reports as requested by clients using Citrix director.
* Creating vDisks and installing end user applications.
* Having knowledge on versioning and manual vDisk updates.
* VDI creation using a template, Installing VDA agent.
* Assigning Vdi machines and applications to users.
* Upgrading the VDI.
* Bringing the machines from unregistered state to registered state.
* Increasing Ram size for Vdi machines.
* Increasing C: drive space for user’s requirement.
* Monitoring solar winds.
* Implementation and Escalation support of Citrix Technologies.
* Perform 24x7 on-call responsibilities during scheduled periods.

**Personal Details:**

**Name: Talari Balachandra**

**Father’s Name: Talari Kullayappa**

**DOB: 12/03/1988**

**Gender: Male**

**Contact Number: 7795847529**

**E-mail: btalari431@gmail.com**

**Nationality: Indian**

**Marital Status: Married**

**Languages known: Telugu, English.**

**Notice Period: Immediate Joining.**

Date:

Place: Signature